



## Strategic Plan 2021-2026

Our priority is commitment to the health and wellbeing of whānau, hapū, iwi and communities through the delivery of high quality services.

### Our Vision

Whānau are in control of their own health and wellbeing, through vibrant, healthy and supportive communities.

### Our Mission

To provide high quality integrated services to improve the wellbeing of whānau, hapū, iwi and communities.

To promote the integration of kaupapa tuku iho in all Raukawa Whānau Ora activities to maximise our contributions to whānau, hapū, iwi and communities.

### Our Values

Raukawa Whānau Ora has adopted a set of kaupapa tuku iho (principled Positioning) to guide governance, management and operational service delivery functions within Raukawa Whānau Ora. These kaupapa tuku iho are embedded in all activities and are defined in the following manner:

**Whakapapa** extending our policies and practices in service delivery, operations, management and governance to develop iwi and hapū capacity in the embodiment of whakapapa in Paihere tangata and other policy areas.

**Kotahitanga** promoting purposes and objectives that recognise, encourage and value the contributions of our people and Community

**Te Reo Māori** developing and accessing opportunities to learn and use te reo, supporting initiatives to ensure the maintenance and enrichment of te reo

**Pūkengatanga** increasing our capacity to analyse, transmit and store knowledge through developing the capability of our people and the use of technology and other resources

**Ūkaipōtanga** the recognition and fulfilment of the needs of clients with relevant and appropriate services that are well understood and promoted by kaimahi, clients and community

**Wairuatanga** providing environments and services that cater to the physical, intellectual and spiritual needs of kaimahi, clients and all others with whom we engage.

# Strategic Plan 2021-2026

## KAUPAPA

### 1. Whanaungatanga

Endeavour to build strong and sustainable relationships with Strategic Partners in Housing

### 2. Kaitiakitanga

Empowering whānau to take control of their own health, wellbeing and housing aspirations.

When whānau are empowered to take control, aspirations fuel their growth and success

### 3. Rangatiratanga

Build capacity and capability for whānau to achieve their housing aspirations.

### 4. Manaakitanga

Ensure whānau are healthy, strong, safe, economically secure and connected with their housing aspirations

## TIKANGA

1.1 Relationships are strong and strategically positioned to meet the housing needs of whānau, hapū, iwi and wider communities of Horowhenua

1.2 Raukawa Whānau Ora demonstrates its sustainability through partnerships with housing developers, government departments, local departments and iwi.

2.1 Whānau have access to high quality programmes that assist in their journey of wellness e.g. housing

2.2 Raukawa Whānau Ora demonstrates continuous quality improvements in whānau ora services, to support whānau towards achieving their goals, e.g. housing

2.3 Raukawa Whānau Ora will be the conduit for whānau to access quality housing.

3.1 To continuously enhance a robust structure that will support the capacity and capability of Raukawa Whānau Ora in the delivery of services e.g. housing

3.2 To have access to sound financial advice for whānau, e.g. budgeting service, financial advisors.

4.1 To secure sustainable investment in the implementation of the Raukawa Whānau Ora model.

4.2 Collaborate with strategic partners to achieve housing aspirations of whānau

## HIAHIA

1.1 Create strategic partnerships with housing developers and government departments that provides a housing strategy

1.1.1 Raukawa Whānau Ora to develop a housing strategy that aligns to the strategic partners, with a focus on our whānau ora approach.

1.2 To strengthen relationships with strategic partners through ongoing communication, promotion and opportunities to co-create housing solutions for whānau.

1.2.1 We collaborate with communities to co-create solutions that address whānau needs

2.1 Whānau are proactive in identifying their own aspirations to wellness e.g. housing

2.2 We have the capacity and capability to support whānau aspirations through the direction and support of the implementation of our Whānau Ora model.

2.2.2 We proactively contribute towards alleviating barriers that reduce whānau accessibility to appropriate services e.g. housing

2.3 Our kaimahi are leaders in the delivery of our Whānau Ora model

2.3.1 We are informed by whānau surveys that assist in prioritising the needs of whānau

2.3.1 Whānau voices are paramount in operational decisions

3.1. Strengthen existing and future management systems to bring about sustained growth and direction

3.1.1 Kaupapa Tuku Iho will inform all planning and development of management systems

3.2 We will grow our capacity and capability in order to provide appropriate financial services to whānau

4.1 Our strategic partners are identified and invest in the Whānau Ora model

4.2 To strengthen relationships with strategic partners, through ongoing communication, promotion and opportunities to co-create housing solutions for whānau.